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| Vijay kumar  Gagai, Makkhanpur, Shikohabad, Firozabad, Uttar Pradesh, India (283145).  +91 7500046318, 8077953434  [vijaykumarvishan@gmail.com](mailto:vijaykumarvishan@gmail.com) |
| Results-driven Microsoft Power Platform Developer with over 3 years of experience in Microsoft CRM development, customization, and solution implementation. Proven track record of delivering business solutions that optimize operational efficiency and enhance customer experience. Skilled in developing applications, app logic, automated processes, dashboards, reports, and software solutions that drive business growth. Excellent communication skills and experience in collaborating with cross-functional teams, including Business Analysts and Product Owners, to meet business requirements. Strong expertise in the Software Development Life Cycle (SDLC) and proficient in various Microsoft Power Platform tools including Power Apps, Power Automate, Power BI, and Power Pages. Experience handling international client projects while maintaining product quality and ensuring client satisfaction. |

# Technical Skills

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| * **Languages:** C#, JavaScript, Java, C/C++, HTML, CSS, Power Fx, Liquid Template. * **Tools & Technologies:** Microsoft Power Apps, Power Automate, Power BI, Power Pages, Power Virtual Agents, Dynamics 365, Microsoft Dataverse. * **Databases:** SQL Server, Common Data Service (CDS). * **Version Control:** Azure DevOps. * **Methodologies:** Agile, Scrum, Waterfall. * **Others:** Microsoft Dynamics CRM, Customer Voice, SharePoint, REST API Integration, Web Services (SOAP/REST), Azure Cloud Services, Custom Connectors, Twilio API Integration. |  |

# professional Experience

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| jan, 2022 - PresentAssociate software developer**de facto infotech pvt. ltd. mohali, india**  * **Development and Deployment of Power Platform Solutions:** Led the creation and deployment of Power Apps and Power Automate solutions to improve business processes and operational efficiency. * **Collaboration and Requirements Gathering:** Worked closely with Product Owners and Business Analysts to understand and translate business and technical requirements into effective solutions. * **Power Automate Implementation:** Developed automated workflows using Power Automate to streamline tasks and reduce manual errors, improving overall business operations. * **Customization of Microsoft Dynamics CRM:** Customized Microsoft Dynamics CRM to meet client-specific needs, enhancing user experience and ensuring seamless integration with third-party applications. * **Client Project Management and Ongoing Support:** Managed international client projects, ensuring timely delivery and compliance with requirements, while providing continuous maintenance, troubleshooting, and documentation for deployed solutions. |

# Education

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| 2019 - 2022Bachelor of Engineering, Computer Science & Engineeringsant longowal institute of engineering and technology, longowal sangrur Punjab CGPA – **8.12** 2016 - 2019Diploma, Computer Science & Engineeringsant longowal institute of engineering and technology, longowal sangrur punjab CGPA - **7.63** june 2014Senior Secondary (XII), ScienceBoard of high school and intermediate education uttar-pradeshsant janu baba memorial inter college, mandai firozabad Percentage **73%** |
| june 2012Secondary (X)Board of high school and intermediate education uttar-pradeshseema memorial h s s, aronj firozabad Percentage **72.16%** |

# certification

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| * **PL-900** Microsoft Power Platform Fundamental. * **Java Core & Advance** Technology Program training certification from **INCAPP**. * **Programming with Python** online training certification from **INTERNSHALA**. * **Android App Development** online training certification from **INTERNSHALA**. |  |

# Projects & Achievements

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| * **Customer Portal Development Using Power Pages:** Developed and deployed a fully functional customer portal using Microsoft Power Pages (formerly known as Power Apps Portals) for an international client, improving their customer engagement and providing a seamless user experience. * **Customer Voice Survey Integration:** Integrated Microsoft Customer Voice with Power Automate to create automated surveys post-purchase, allowing the client to collect valuable feedback from customers and generate real-time reports for analysis. * **Automated Workflow for Customer Support:** Developed an automated workflow using Power Automate to handle HR onboarding processes, reducing manual effort by 50% and improving the employee experience. * **Sales Dashboard Using Power BI:** Designed a dynamic sales dashboard in Power BI for senior management, aggregating data from multiple sources and offering real-time insights into sales performance across different regions and product lines. |  |

# soft skills

* Strong problem-solving and analytical abilities
* Excellent communication and presentation skills
* Ability to work effectively in a collaborative team environment
* Detail-oriented with a commitment to delivering high-quality work
* Client-focused and experienced in handling international projects

# Activities

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| * Third Prize at Arya Samaj Veer Dal General Knowledge Competition * Third Prize at Maa Sharde Computer Training Center General Knowledge Competition |  |

# languages

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| * **Hindi** (Speak, Read, Write) * **English** (Speak, Read, Write) * **Punjabi** (Speak) |  |